



مدرسة برستين الخاصة
PRISTINE PRIVATE SCHOOL

P.O. BOX 60830

Al Nahda 2

Dubai, UAE

Phone: +971-4-267-4299/5822/5844

Email: info@pristineschool.com

Website: www.pristineschool.com

30+ YEARS OF INSPIRING MINDS

Community & Parent Engagement Policy

Pristine Private School is committed to building strong, positive partnerships with parents, families, and the wider community. We believe that effective collaboration enhances student learning, achievement, wellbeing, and personal development, while nurturing a supportive and inclusive school environment.

This policy reflects the Pristine Core Values of *Integrity* and *Respect and* supports the school's vision and mission of developing confident, compassionate and global citizens through partnerships with our community.

Aim:

The purpose of this policy is to:

- Promote positive, respectful, and purposeful engagement between the school and parents, students, staff as well as the wider community.
- Support effective communication with all partners in the best interests of students.
- Clarify roles, responsibilities, and expectations for everyone in the school community.
- Provide transparent procedures for addressing concerns and resolving issues.

Scope:

This policy applies to all members of the Pristine Private School community and outlines how the school engages purposefully and respectfully with its key stakeholders in practice. These stakeholders include parents and families, students, teaching and support staff, school leadership, alumni, and wider community partners.

At Pristine Private School, community engagement is planned, structured, and reviewed to ensure it supports student learning, wellbeing, and school improvement. Engagement with each stakeholder group is defined as follows:

Parents and Families

- Regular, clear communication via newsletters, emails, the school management system (iSAMS), and official school social media platforms including YouTube, X, Instagram, and Facebook.
- Scheduled Parent–Teacher Meetings, specialist workshops (online and onsite), coffee mornings, and orientation sessions.
- Opportunities to participate in school events, celebrations, and the Pristine Parent Council.
- Access to a designated Parent Relations Officer (PRO) to support communication and assist in the resolution of concerns.
- Regular review of parental engagement through surveys and feedback to ensure practices are effective and responsive to the needs of the parent community.



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Students

Students are actively engaged as partners in school life and community participation through:

- Student voice opportunities, including student council clubs, leadership roles, and ambassador programmes.
- Planning, leading and participating in wellbeing initiatives, charitable activities, and community service projects.

Teaching and Support Staff

Teaching and support staff contribute to effective community engagement by:

- Maintaining professional, constructive communication with parents and stakeholders through officially designated communication channels.
- Supporting student participation in community, wellbeing, and engagement initiatives.

School Leadership

- Enabling a conducive environment to build a strong culture of partnership and engagement amongst different stakeholders.
- Ensuring effective systems for communication and collaboration are in place.
- Supporting and monitoring engagement initiatives across the school.
- Reviewing and improving engagement practices on a regular basis.

Alumni

The school values its alumni as part of the wider Pristine community and seeks to engage them through:

- Opportunities to attend and contribute to school events, alumni meets, mentoring, career guidance, and community initiatives, where appropriate.

Wider Community

Pristine Private School engages with the wider community to enhance learning and wellbeing through:

- Partnerships with local and international organisations, universities, charities, and relevant service providers.
- Opportunities that enrich students' learning experiences, support wellbeing, and develop real-world understanding.



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Role of the Pristine Parent Council

The Pristine Parent Council serves as a representative and advisory group that supports collaboration between parents and the school. Its role includes:

- Supporting community events, wellbeing initiatives, and school projects.
- Promoting positive communication and engagement within the parent body.
- Providing constructive feedback on school initiatives and developments.

The Parent Council provides valuable consultation and parent representation, while decision-making authority for operational, staffing, safeguarding, and individual student matters remain at the discretion of the school leadership.

Communication Guidelines

To maintain effective, respectful, and professional communication, all stakeholders, under the scope of this policy, are expected to:

- Use official school communication channels when contacting the school or its representatives.
- Communicate courteously, respectfully, and professionally in all interactions, whether in person, written, or online.
- Arrange meetings in advance and respect agreed appointment times and protocols.
- Allow reasonable response times in line with school communication guidelines.
- Maintain confidentiality and refrain from sharing sensitive information or discussing individual students, staff, or school matters on social media or public platforms.

Safeguarding, Confidentiality, and Conduct

All community and stakeholder engagement activities at Pristine Private School will:

- Be conducted in full compliance with the school's Safeguarding and Child Protection Policy, always ensuring the safety and wellbeing of all students.
- Respect confidentiality and comply with data protection requirements, including the appropriate handling and sharing of personal and sensitive information.
- Adhere to established visitor, volunteer, and risk assessment procedures to ensure a safe, secure, and well-managed school environment.

We expect all stakeholders to uphold these standards of conduct when engaging with the school community.

Consequences of Violating the Policy

Failure to adhere to the guidelines outlined in this policy may result in one or more of the following actions:

- Verbal or written warnings.



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- Formal meetings with school leadership.
- Restricted communication channels or access to school premises.
- Temporary or permanent exclusion from school events.
- Referral to KHDA or relevant authorities where required.

Immediate action may be taken where behaviour poses a risk to safeguarding, wellbeing, or the orderly operation of the school.

Monitoring and Evaluation

The effectiveness of this policy will be monitored and evaluated through:

- Regular collection and review of parent, student, and community feedback through surveys.
- Analysis of participation and engagement levels across school and community activities.
- Consideration of student achievement, wellbeing, and personal development indicators.
- Ongoing review of communication processes and partnership practices to inform continuous improvement.

Findings from monitoring and evaluation activities will be used to strengthen engagement practices and support positive outcomes for students.

Reference- [Link](#)

Teaching & Learning

Admissions

Visitors Policy

Child Protection Policy

Comments Suggestions and Complaints Policy

Field Trip Policy

Policy Detail: Community & Parent Engagement Policy

Version Date

January 2026

Next Review Date

August 2026